

**IRIS Ithaca Renting Internet Service Terms and Policies**

1. USE: The Subscriber(s) may make unlimited personal use of the service within the listed apartment as allowed by Computer Room. Connection or transmission of service outside the named apartment is not permitted. Subscribers may not host a server on the network. Hacking or tampering with network equipment is prohibited. More specific definitions can be found at [www.ithacarenting.com/dt\\_internet.php](http://www.ithacarenting.com/dt_internet.php) under the Internet Service tab.

**Any violation of the contract may result in termination of service with no refund of any fees paid.**

2. FEE: The Subscriber will pay Ithaca Renting Company \$\_\_\_\_\_.

There is no connection or installation cost. The charge is paid as additional rent for the apartment and is subject to apartment lease requirements. Payment must be made in full before service is activated. The Term of Service will run consistent with the current year's lease with payment due up front for the year. There is no pro-ration for partial month service. Any contracts signed after the initial move in date will be charged at \$30 per month for the remainder of the lease due and payable up front.

3. CONNECTIONS: IRIS provides connections to the Internet via one or more business class Internet connections, and proprietary bandwidth sharing routers.

4. ACCESS REQUIREMENTS: The subscriber is responsible for providing all equipment.

**111 IVY hard-wired Ethernet service:** Subscriber must have a straight-wired Ethernet cable to connect to the IRIS jack located in the apartment. You may set up your own wireless access for the apartment by using your own router. Your connection must be encrypted to secure your connection.

5. SERVICE: Computer Room will maintain IRIS connectivity in operating condition as needed. Ithaca Renting Company is not liable for speculative or consequential damages. If you have any problems with service as an IRIS Subscriber all technical issues should be directed to Computer Room at (607-277-8336). All billing issues should be addressed to Ithaca Renting Company (607-273-9462).

6. VIRUS PROTECTION: Subscribers are required to have updated antivirus software installed and functioning.

**Failure to do so may result in termination of service with no refund of any fees paid.**

7. SUBLET: Service will continue for the entire term of the lease, including any Sublets. Sublet must follow all Terms and Policies. The Tenant may collect any pre-paid IRIS costs from the Subtenant. There are no refunds of pre-paid fees.

Subscriber's Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

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Subscriber's Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

Ithaca Renting Company Agent: \_\_\_\_\_ Date: \_\_\_\_\_

**For Technical Support,  
Please contact COMPUTER ROOM at  
607-277-8336 or [support@croom.net](mailto:support@croom.net)**

**For best service, please call from your apartment when you have access to your computer.**