



MAINTENANCE INFORMATION

Phone: [607-277-0179](tel:607-277-0179)

Email: maintenance@ithacarenting.com

Welcome home to Ithaca Renting Company! Please use this as a reference for common questions about maintenance, heat, garbage and recycling, laundry, and other apartment information.

Maintenance: [607-277-0179](tel:607-277-0179). Please call to report any maintenance requests.

This number is answered during after-hours and on weekends by our emergency answering service. We will respond for emergencies ONLY during these times. Please call during our regular business hours M-F for regular non-emergency maintenance requests.

Be sure to leave your name, apartment, telephone number, and detailed request.

Call for all maintenance issues, including, but not limited to, these types of requests:

- General maintenance items
- Replacement overhead bulbs
- Running toilets
- Clogged toilets (you are required to try to plunge toilet yourself first)
- Leaking or dripping faucets
- Ceiling leaks or any water issues
- Reports of malfunctioning heat, air conditioners, wash & dryers, appliances, door locks

Collegetown Center

Laundry Room: Floor 6, between Apartments 625 & 627.

Trash Chutes: Located at the west end of each hallway. Separate all trash and recycle items. Trash placed down the trash chute must be in small, tightly tied bags only. Do not put loose trash in chute.

Concierge: Front desk services include: carts & vacuums for loan, postage stamps for purchase, dry cleaning service, package service.

Heat: The building heat is set at 68 degrees Fahrenheit. Turn the dial on your thermostat to adjust your heat. Use the Normal and Boost buttons on your heater for heat circulation. Do not block your heater.

Collegetown Plaza

Laundry Room: Floor 5, to the left as you exit the elevator.

Trash Room: Floor 3, to the left as you exit the elevator. Separate all trash and recycle items.

Heat: The heat is set at 68 degrees Fahrenheit, as required by the City of Ithaca. Do not block your heater.

Collegetown Court

Laundry Room: Floor 2, between Apartments 200 & 209.

Trash Room: Located in the middle of each hallway. Separate all trash and recycle items.

Heat: The heat is set at 68 degrees Fahrenheit, as required by the City of Ithaca. Do not block your heater.

All Other Properties

Trash: You are responsible for placing your trash in large trash bags and into your own garbage cans with lids. You need to purchase TRASH TAGS and put one on each large can or bag. Trash tags are a 'paid' sticker that shows you have paid the fee to have the trash hauled away. Illegally dumped trash (no tags, etc.) is subject to fines.

Trash collection Days (Trash must be placed out the night before collection after 6:00 p.m.):

Dryden Road & Eddy Street: Tuesday & Thursday

Buffalo Street & Williams Street: Tuesday only

Recycling: Put your green recycle bin next to your tagged garbage every other Tuesday. If your bin is full, use paper grocery bags marked with a large 'R' on them. Do not use plastic bags.

Heat: The building heat is set at 68 degrees Fahrenheit. Do not block your heater.