

**IRIS Ithaca Renting Internet Service Terms and Policies**

1. USE: The Subscriber(s) may make unlimited personal use of the service within the listed apartment as allowed by Computer Room. Connection or transmission of service outside the named apartment is not permitted. Subscribers may not host a server on the network. Hacking or tampering with network equipment is prohibited. More specific definitions can be found at [www.ithacarenting.com](http://www.ithacarenting.com) under the Internet Service tab.

**Any violation of the contract may result in termination of service with no refund of any fees paid.**

2. FEE: The Subscriber will pay Ithaca Renting Company \$ \_\_\_\_\_  
There is no connection or installation cost. The charge is paid as additional rent for the apartment and is subject to apartment lease requirements. Payment must be made in full before service is activated. The Term of Service is from the date the Fee is paid until the end date of the current year's lease. There is no pro-ration for partial year service.

3. CONNECTIONS: IRIS provides connections to the Internet via one or more business class Internet connections, and proprietary bandwidth sharing routers.

4. ACCESS REQUIREMENTS: The subscriber is responsible for providing all equipment.  
*Hard-wired Ethernet service:* Subscriber must have a straight-wired Ethernet cable to connect to the IRIS jack located in the apartment. You may set up your own wireless access for the apartment by using your own wireless router. Your connection must be encrypted to secure your connection.

5. SERVICE: Computer Room will maintain IRIS connectivity in operating condition as needed. Ithaca Renting Company is not liable for speculative or consequential damages. Please contact the Maintenance Office (207-277-0179) if you have any problems with service as an IRIS Subscriber. All billing issues should be addressed to the Rental Office (607-272-3000) and all technical issues should be directed to the Maintenance Office.

6. VIRUS PROTECTION: Subscribers are required to have updated antivirus software installed and functioning.  
**Failure to do so may result in termination of service with no refund of any fees paid.**

7. SUBLET: Service will continue for the entire term of the lease, including any Sublets. Sublet must follow all Terms and Policies. The Tenant may collect any pre-paid IRIS costs from the Subtenant. There are no refunds of pre-paid fees.

Subscriber's Signature: _____	Print Name: _____	Date: _____
Subscriber's Signature: _____	Print Name: _____	Date: _____
Subscriber's Signature: _____	Print Name: _____	Date: _____
Subscriber's Signature: _____	Print Name: _____	Date: _____
Subscriber's Signature: _____	Print Name: _____	Date: _____
Subscriber's Signature: _____	Print Name: _____	Date: _____

Ithaca Renting Company Agent: \_\_\_\_\_ Date: \_\_\_\_\_

Office: Pmt Form: \_\_\_\_\_ Service ON \_\_\_\_\_

**For Service Issues,**  
**Please contact the Maintenance Department at**  
**607-277-0179 or [maintenance@ithacarenting.com](mailto:maintenance@ithacarenting.com)**

**For best service, please call from your apartment when you have access to your computer.**